



IOR News & Announcements

IOR Global Services (IOR) Celebrates 12th Consecutive Year of EuRA Global Quality Seal Certification

IOR is proud to announce that it has received its recertification of the **EuRA Global Quality Seal**. IOR is the **only US-based company to hold this prestigious certification**. The EuRA Global Quality Seal is based on the ISO-9001 process management model which specifies the processes and Key Performance Indicators (KPIs) that reflect the very highest standards in relocation services.

IOR first earned the EuRA Global Quality Seal in 2014 and has held this certification now for **12 consecutive years**.



“The EuRA Global Quality Seal recertification demonstrates the strength of our processes and the outstanding commitment of our team. By following a continuous improvement management system, IOR provides consistently exceptional quality and service for our clients and customers. It has also helped us achieve a **best-in-class Net Promoter Score of 89**”, said CEO Rob Burns.

“The IOR team’s unwavering commitment to our clients and customers has earned consistently high satisfaction scores and outstanding feedback”, said Suzy Leinbach, IOR’s Senior Director of Quality and Customer Excellence. “Meeting the high standards to maintain the EuRA Global Quality Seal has enabled us to drive **continuous improvement across all aspects of our organization**.”



IOR Global Services is a leading provider of global mobility and talent development solutions including Destination Services, Cultural and Language Training designed to advance employee effectiveness across cultures. Our disciplined, high-quality approach provides unrivaled support in relocation services.

The European Relocation Association (EuRA), promotes the value of professionally managed relocation and mobility services for organizations with globally mobile employees, with a focus on advancing industry best practices through its Code of Conduct, training-based accreditation, and the EuRA Global Quality Seal.



PEOPLE
ARE OUR PRIORITY.



[IOR Global Services](#) | [9550 W Higgins Rd Suite 1125](#) | [Rosemont, IL 60018 US](#)

[Unsubscribe](#) | [Update Profile](#) | [Our Privacy Policy](#) | [Constant Contact Data Notice](#)



Try email marketing for free today!