



Applying for a U.S. Social Security Number





OVERVIEW OF SOCIAL SECURITY PROCESS

When you are ready to apply for your Social Security Number

Go to the website: www.SSA.gov

On the main screen, select “Card and record”

Then choose “Number and Card”

Choose “Request a Social Security number if you don't have one.”

Choose “Get Started”

In the page that opens, choose “Apply Now”

Agree to the terms of service

Answer all questions

When entering parent’s names, use mother’s birth name

Review your answers

Submit



WEBSITE: www.ssa.gov

1. Choose “Card & record”

Social Security

Benefits ▾ Medicare ▾ **Card & record ▾**

Securing your today and tomorrow

Prepare Check eligibility for benefits Get a benefits estimate Plan for retirement	Apply Apply for benefits Sign up for Medicare Apply for SSI	After you apply Check application or appeal status Appeal a decision we made
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2. Choose “Number & card”

Benefits ▾ Medicare ▾ **Card & record ^**

Number & card
Personal record

Additional services, online
If you have a Social Security account, you can get



STARTING THE APPLICATION

1. Choose: “Request for a Social Security Number”

Social Security number & card

Manage your Social Security number, which is your first and continuous connection to us.

Replace card

[Replace your card](#) if it's lost, stolen, or damaged and you need it to get something done.

Number for the first time

[Request a Social Security number](#) if you don't have one.

Stolen number

[Report a stolen Social Security number](#) to the Federal Trade Commission if you think you're a victim of identity theft.

Personal record

[Tell us if the personal information](#) on your Social Security record is incorrect or has changed.

2. Choose: “Get Started”

Request Social Security number for the first time

Request a number for free if you do not have one.

A Social Security number is a 9-digit number that's unique to you. You may need your Social Security number to:

- File taxes
- Start a job
- Open a bank account
- Apply for a loan
- Get a passport
- Claim government benefits



Apply for a Social Security number

If you're in the U.S., you can apply online, then go to a local Social Security office to provide your documentation. Once your application is approved, you'll receive a Social Security card with your number on it by mail within 14 days.

[Get started](#)



STARTING THE APPLICATION

Online Social Security Number Application

Use Our Online Service To Obtain A Social Security Number Card

Do You Really Need a Social Security Card?

- You rarely need to show your Social Security card.
- Knowing your Social Security number is what is important.
- Many organizations can verify your Social Security number directly with us.

Request a new or replacement Social Security Number (SSN) card by completing your application entirely online. Depending on your circumstances, you may need to visit a Social Security office to finalize your request.

- We will guide you through each step of the application process.
- After you successfully submit your online application, we will either process it completely online or help you to self-schedule an appointment to visit your [local Social Security office or card center](#) with your documents within 45 calendar days.

Important Document Requirements:

- Acceptable documents **MUST** be original, or copies certified by the issuing agency.
- Your documents must be unexpired and must clearly show your name and date of birth or age.
- [Find out which documents are required for your original or replacement card request.](#)
- After SSA verifies your document(s) and completes your request, you will receive your Social Security card in the mail **within 14 business days.**

Apply Now



READ AND AGREE TO TERMS

The terms of service in this section apply to all Social Security online services. Depending on the specific Social Security online service you access, you may be asked to agree to added terms to use that service.

By checking I agree to the Terms of Service, I acknowledge the following conditions:

- I understand that I am accessing a U.S. Government system.
- I understand that my usage of this system may be monitored, recorded, and subject to audit.
- I understand that unauthorized or improper use of this system is prohibited and may result in administrative, civil, or criminal penalties and/or other actions.
- I understand that it is a federal crime to:
 - Give false or misleading statements to obtain information in Social Security records;
 - Give false or misleading information to obtain or alter Social Security benefits; or
 - Deceive the Social Security Administration about an individual's identity.
- I understand that the Social Security Administration may stop me from using Social Security online services if it finds or suspects fraud or misuse.
- I accept that I am responsible for properly protecting any information provided to me by the Social Security Administration.
- I agree that the Social Security Administration is not responsible for the improper disclosure of any information that the Social Security Administration has provided to me or any information that is on or from my computer or other device, whether due to my negligence or wrongful acts of others.

* I agree to the Terms of Service.

Next

Exit

Read and choose: "Next"



Use Our Online Service To Obtain A Social Security Number Card

Online Social Security Number Application

Privacy Act Statement

Collection and Use of Personal Information

Sections 205(c) and 702 of the Social Security Act (Act), as amended, allow us to collect this information, which we will assign a Social Security number and issue a Social Security card. Providing the information is voluntary; but not providing all or part of the information may prevent us from assisting you. As law permits, we may use and share the information you submit, including with other Federal, State, and local agencies, contractors, student volunteers, and others, as outlined in the routine uses within System of Records Notices (SORN) 60-0058, Master Files of SSN Holders and SSN Applications, and 60-0104, Race and Ethnicity Collection System, and 60-0373; available at www.ssa.gov/privacy. The information you submit may also be used in computer matching programs to establish or verify eligibility for Federal benefit programs and to recoup debts under these programs. The Act also allows us to collect race and ethnicity information, which we will use for research and statistical purposes. Furnishing us this information is voluntary and will not be used in decisions about your application.

Next

Exit



ANSWER EACH QUESTION, THEN CHOOSE: "Next"



Use Our Online Service To Obtain A Social Security Number Card

Online Social Security Number Application

* Indicates required information

* You must be 18 or older to fill out this application. Are you 18 or older?

Yes No

Next Exit

All questions with a red * must be answered

NOTE: You must have a U.S. mailing address to which the Social Security card will be sent. If you do not have one yet, ask your office if it can be sent there. If not, do you have a trusted colleague that will allow you to have the card sent there?

Use Our Online Service To Obtain A Social Security Number Card

Online Social Security Number Application

* Indicates required information

* Do you have a U.S. mailing address?

This includes Fleet Post Office [FPO], Army Post Office [APO] and Diplomatic Post Office [DPO] addresses.

Yes No

Next Previous Exit



CONTINUE TO ANSWER ALL QUESTIONS

Online Social Security Number Application

A red asterisk (*) indicates a required field.

*Who are you applying for?

- Yourself
- Someone else

Next

Previous

Exit

Online Social Security Number Application

A red asterisk (*) indicates a required field.

*Do you already have a Social Security Number (SSN)?

- Yes No Don't Know

Next

Previous

Exit



CONTINUE TO ANSWER ALL QUESTIONS

Use Our Online Service To Obtain A Social Security Number Card

Online Social Security Number Application

* Indicates required information

What is your date of birth?

* Month * Day * Year

-- --

Next

Previous

Exit

Online Social Security Number Application

A red asterisk (*) indicates a required field.

*What is your sex?

Male Female

Next

Previous

Exit



CONTINUE TO ANSWER ALL QUESTIONS

Online Social Security Number Application

A red asterisk (*) indicates a required field.

*Are you a U.S. Citizen?

Yes No

Next

Previous

Exit

Online Social Security Number Application

A red asterisk (*) indicates a required field.

Where is your place of birth?

U.S.

International

*City/Town

*Country

Next

Previous

Exit



HOW SHOULD YOUR NAME APPEAR?

NOTE: Your name should appear the same as it does on your passport and visa



Social Security

Use Our Online Service To Obtain A Social Security Number Card

Online Social Security Number Application

* Indicates required information

How should your name appear on the card?

* First	Middle	* Last	Suffix
<input type="text"/>	<input type="text"/>	<input type="text"/>	-- ▾

* Is the name you entered your full birth name?

<input type="radio"/> Yes	<input type="radio"/> No
---------------------------	--------------------------

* Have you ever used any other names not listed above?

<input type="radio"/> Yes	<input type="radio"/> No
---------------------------	--------------------------



Previous

Exit



CONTINUE TO ANSWER ALL QUESTIONS

You must enter your mother's maiden name

Use Our Online Service To Obtain A Social Security Number Card

Online Social Security Number Application

* Indicates required information

* What is your parent/mother's birth name?

 Unknown

* First

Middle

* Last

Suffix

* What is your parent/father's name?

 Unknown

* First

Middle

* Last

Suffix

Next

Previous

Exit



CONTINUE TO ANSWER ALL QUESTIONS

You must use a valid mailing address.

Use Our Online Service To Obtain A Social Security Number Card

Online Social Security Number Application

* Indicates required information

What is your mailing address?

Enter a valid U.S. address where the Social Security Administration can mail the card.

* Street Address	Apartment, Suite, Building, Etc.	
<input type="text"/>	<input type="text"/>	
* City/Town	* State	* ZIP Code
<input type="text"/>	--	<input type="text"/>

What is your daytime phone number?

10-digit Number

[Next](#) [Previous](#) [Exit](#)

i Race and Ethnicity

The next two questions are about race and ethnicity. **Providing this information is voluntary and will not affect your application.**

We are requesting this information for research and statistical purposes, to ensure we treat our customers fairly and equally. **We hope you will share this information with us.**

If you do not want to provide this information, select the "Next" button to go to the next page.

These questions are optional.

Are you Hispanic or Latino? (Select one):

- Yes
 No

What is your race? (Select one or more):

- Alaska Native
 American Indian
 Asian
 Black/African American
 Native Hawaiian
 Other Pacific Islander
 White

[Next](#) [Previous](#) [Exit](#)



DOCUMENTS NEEDED

i What you need to know about documentation

- You must present original documentation or copies certified by the agency that issued them.
- We cannot accept photocopies or notarized copies.
- We cannot accept a receipt showing you applied for the document.
- Acceptable documents must be unexpired, show name, date of birth or age.
- We may use one document for two purposes. For example, we may use a foreign Passport as proof of both age and identity.

Generally, ***you must provide at least two documents to prove age, identity, and immigration status.***

You need to select all the documents you can to give proof of age, identity and immigration status. These are documents you will bring with you to the Social Security Office.

Social Security Number Documentation

*Evidence Documentation For You

Please select all the documentation that you can give us to prove your age, identity and immigration status.

- | | |
|--------------------------|---|
| <input type="checkbox"/> | Foreign Passport |
| <input type="checkbox"/> | I-551 Permanent Resident Card |
| <input type="checkbox"/> | I-94 with No Foreign Passport |
| <input type="checkbox"/> | I-94 with Unexpired Foreign Passport |
| <input type="checkbox"/> | I-766 Employment Authorization Document (EAD) Card |
| <input type="checkbox"/> | Admit (ADM) Stamp in Unexpired Foreign Passport |
| <input type="checkbox"/> | I-551 Stamp (Temporary) |
| <input type="checkbox"/> | Current, Valid U.S. Drivers License |
| <input type="checkbox"/> | I-551 Machine Readable Immigrant Visa (MRIV) |
| <input type="checkbox"/> | U.S. State Identity Card |
| <input type="checkbox"/> | Birth Certificate - Foreign |
| <input type="checkbox"/> | DS-2019 Certificate of Eligibility |
| <input type="checkbox"/> | I-20 Certificate of Eligibility |
| <input type="checkbox"/> | Other Evidence to prove age, identity, and immigration status |

You will need to take these documents, either original or certified copies, when you go to the Social Security Office



REVIEW AND ACKNOWLEDGE

You have an option to review and edit your answers

Review and Edit

Please review the answers you provided. If you need to make any changes, please select "Edit" to return to that part of the application and make the correction.



Age

Edit

You must be 18 or older to fill out this application. Are you 18 or older?: **Yes**

U.S. Mailing Address

Edit

Do you have a U.S. mailing address?: **Yes**

Social Security Number

Edit

Does the person who the application is for already have a Social Security Number (SSN)?: **No**

Citizenship Status

Edit

Is the individual for whom you are applying a U.S. citizen?: **No**

Applying For

Edit

Who are you applying for?: **Yourself**

Date of Birth

Edit

1. Acknowledge that you have read the “Next Steps”
2. Press “Enter/Save”

The original card request is not complete. In order for the card to be processed:

1. Gather the documentation you selected to provide as evidence to the [local Social Security office or card center](#).
2. You must **visit** your [local Social Security office or card center](#) with your documentation within **45 calendar days**.

* acknowledge that I have read the 'Next Steps' and understand that I must visit my local SSA office within 45 calendar days to complete the application process.

Electronic Signature

Please read and accept the following statement to finish the application.

I understand and agree that my application will be signed electronically, which is the legal equivalent of my handwritten signature, when I select the SUBMIT APPLICATION PACKAGE below. I also understand that my electronic signature means that I intend to apply for an original SSN card and have provided the Social Security Administration with accurate information.

I declare under penalty of perjury that I have examined all the information on this application and it is true and correct to the best of my knowledge. I understand that anyone who knowingly gives a false or misleading statement about a material fact in this electronic application, or causes someone else to do so, commits a crime and may be sent to prison or may face other penalties, or both.



SUCCESS

When you have successfully completed the application, you will get this green screen.

1. Please [print this page to pdf, or screenshot the page](#), in case you need this confirmation number when you arrive at Social Security Office.
2. Click on “Schedule an Appointment”.

OSSNAP 11/21/2024

 You successfully submitted your application! The Online Control Number for your application is **024325239559**. Please write this number down or print this screen for your records.

Important: Your social security card request is not complete until you show the document(s) below at a [local Social Security office or card center](#). You must show your documents within **45 calendar days** or you will need to submit a new application. **You can save time by using the “Schedule an Appointment” button below. You will be required to log in or create a login.gov account to take advantage of our new online appointment system.**

- Foreign Passport
- I-94 with Unexpired Foreign Passport

PREPARE FOR YOUR APPOINTMENT

- Please gather the documents before you visit and bring them with you. We can't complete your application without them.
- We can complete your in-office interview quickly because you submitted your application online today.
- Please follow directions for check-in when you arrive.
- Masks are only required in the office when COVID-19 community levels are high.
- Signage will tell you if masks are required. We will provide a mask if you do not have one. Consider physically distancing and avoid crowding if COVID-19 community levels are medium or high.
- If you require help, you may bring someone to assist you with your appointment.
 - If you are applying for an original social security card for an individual age 12 or over, both you and the person to whom the SSN is for **must** appear for the mandatory in-person interview.
- If you have questions before you visit, please call your local Social Security office or card center or our National 800 Number at 1-800-772-1213.

Will Social Security contact me about my application?

We will use the address below you provided if we need to contact you regarding your application. Don't wait to hear from Social Security before scheduling an appointment to show your documents.

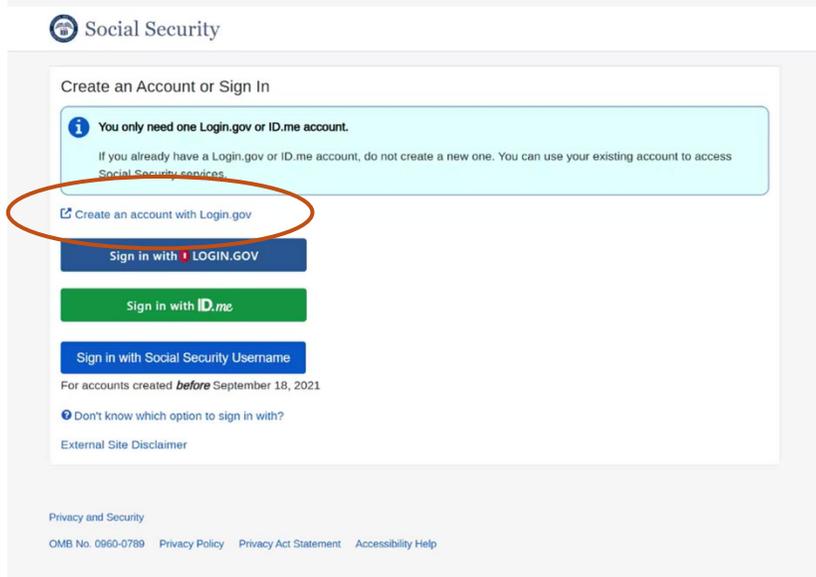
300 Ala Moana Blvd
Honolulu, Hawaii 96850

[Print](#) [Schedule an Appointment](#)



CREATE AN ACCOUNT

Click on the smaller blue wording
“[Create an account with Login.gov](#)”.



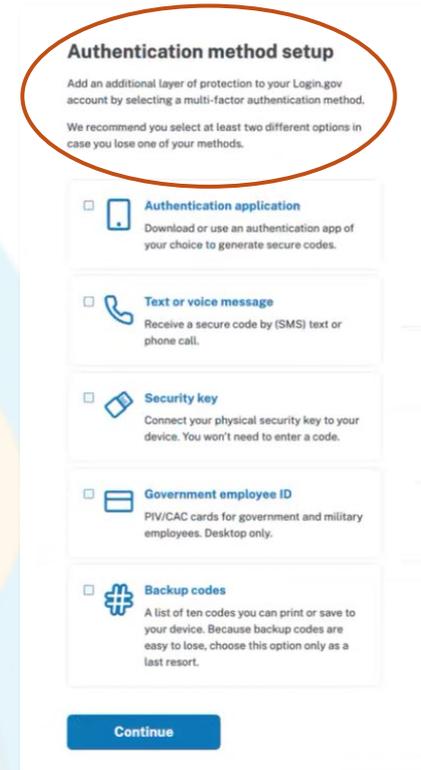
1. Enter your email address

2. [Check your email](#) and click on the link.

3. The next screen will say “You have confirmed your email address” in a **green box** at the top

4. Create a strong password

5. Choose your authentication method and follow instructions. SSA recommends two different options, but not required.





SCHEDULE AN APPOINTMENT: PART 1

1. Continue to SSA → [Agree and continue](#)
2. I agree to the Terms of Service → [Next](#)
3. Important Information → [Next](#)
4. Terms of Service → [Next](#)
5. Privacy Act Statement Collection and Use of Personal Information → [Next](#)
6. Reason for Appointment – [Original Social Security Card](#) → [Next](#)
7. Find Available Appointments – [Enter Zip Code](#)
 - a. This will auto fill from application, check with your Destination Services Consultant for the best or most convenient office.
8. Schedule an Appointment
 - a. [Click on the date and time](#) that works for you for shortly after your arrival into the United States.
9. Confirm Appointment pop up window → [Yes, confirm](#)



SCHEDULE AN APPOINTMENT: PART 2

10. Schedule an Appointment – Personal Information

- a. Name
- b. Your phone number is NOT required
- c. Do you consent to receive electronic messages from SSA? – [Required yes or no](#)
- d. Your [email address is REQUIRED](#)
 - i. Choose an email address that you have access to once you arrive in the states
 - ii. This will be the preferred method of checking in at SSA office
- e. Would you also like to receive text messages? [Required yes or no](#)

11. Language Preference -> [English](#)

12. Review and Submit -> [Submit](#)

13. Your appointment is scheduled

a. Screen shot this portion and email to all in copy

14. Congratulations! You Are Done!



NEXT STEPS: THE APPOINTMENT

1. Make sure you have the documents that you marked to bring to the appointment.
2. WHEN YOU GO THROUGH IMMIGRATION UPON ARRIVAL into the country, you will receive information regarding download your I-94.
 1. NOTE: If you leave the country prior to securing a social security number, you will receive another I-94. Please bring the [MOST recent I-94](#).
3. **You'll download and print your most recent I-94**
4. Bring your passport, visa and printed I-94 to your appointment at the social security office
5. Your card will be mailed to you within 5-10 business days. Please put your name in/on your mailbox so the postal carrier can deliver to you.

Keep this number confidential



TROUBLE SHOOTING

**If you receive this message:
Cannot Process at this time...**
Click “Exit” and restart the
application process.

The screenshot shows the Social Security website header with the Social Security logo. Below the header is a yellow error message box with a red border that reads: "We cannot process your request at this time. Please try again later. If you need immediate assistance: please [contact us](#)." Below the message is a blue "Exit" button. At the bottom of the page, there are links for "Privacy and Security", "OMB No. 0960-0789", "Privacy Policy", "Privacy Act Statement", and "Accessibility Help".

Service not available at this time...
It is not suggested to call this number as the wait
times could be over two hours long.
Please start the application process again.

The screenshot shows a detailed error message with a red exclamation mark icon. The text reads: "This service is not available at this time." Below this, it says: "Please try again during our regular service hours (Eastern Time):" followed by a table of service hours. Below the table, it says: "If you need immediate assistance: You may call us Monday through Friday: 8:00AM - 7:00PM at: 1-800-772-1213" and "If you are deaf or hard-of-hearing, call our toll-free TTY number: 1-800-325-0778".

Day	Service Hours
Monday-Friday	4:15 a.m. - 1:00 a.m.
Saturday	5:00 a.m. - 11:00 p.m.
Sunday	8:00 a.m. - 11:30 p.m.
Federal Holidays	Same hours as the day the holiday occurs.



For further questions, please speak to your Destination Services Consultant or your Destination Program Manager

Thank you!

