



**IOR**



## Coming to the U.S.- Mobile Phone

### Temporary SIM card

Before you arrive in the U.S., ensure your phone is compatible with U.S. networks. Most modern smartphones support GSM/LTE standards, but CDMA-based carriers like Verizon or older Sprint networks might have limitations. Check if your phone is *unlocked*. Locked phones may only work with the carrier they were purchased from. Using temporary SIM cards can be expensive, you should only use one until you can get to a mobile phone store.

#### At the airport buy a SIM Card or eSIM

- **Physical SIM:** Visit a carrier store, a major retailer (e.g., Walmart, Target), or an airport kiosk to purchase a SIM card. At major airports, you can purchase a SIM card at: electronics or convenience stores (like Hudson News or InMotion) that sell SIM cards. Look for kiosks or vending machines offering prepaid SIM cards, often located near baggage claim or main concourses.
- **eSIM (faster setup):** If your phone supports eSIM, you can activate service online directly through apps like T-Mobile or Airalo, often within minutes.

#### Additional Tips:

- Use international roaming temporarily if you need immediate connectivity.
- Consider a mobile hotspot or international SIM for flexible options during your stay.

### Long-term SIM card application channels

After obtaining your EP IPA/card, you can go to several different carrier stores.

Specific content	
Required materials	<ul style="list-style-type: none"> <li>• Passport</li> <li>• Current address and a working email address</li> <li>• A U.S. based credit or debit card, or a bank account for billing purposes</li> </ul>

Processing flow

Choose an operator

**T-Mobile**



Website: [T-Mobile](#)

Customer service phone number:

- In the U.S. 1-800-937-8997.
- Call from overseas: From your mobile device, dial +1-505-998-3793. We won't charge you anything for this call, no matter where you are.

**Steps to Set Up Your Account:**

**Visit a T-Mobile Store**

**Choose a Plan:** T-Mobile offers various plans, including options with international features, which might be beneficial given your recent move.

**Select a Device:** You can purchase a new device or bring your own compatible one. If you have a device from a different carrier, make sure it is unlocked and compatible with T-Mobile's network. You can check device compatibility on T-Mobile's website.

**Set Up Your T-Mobile ID:** After establishing your account, create a T-Mobile ID to manage your account online, view bills, and access support. You can set this up on T-Mobile's website.

**Additional Tips:**

**AT&T**



Website: [AT&T](#)

Customer service phone number:

- In the U.S. 1-800-331-0500
- Call from overseas: +1.314.925.6925. This number is free to call from an AT&T wireless phone and is available 24/7.

**Steps to Set Up Your Account:**

**Visit an AT&T Store or Order Online**

**Choose a Plan:**  
**Postpaid Plans:** These plans often come with device financing options and may offer additional features.  
**Prepaid Plans:** These plans provide flexibility without long-term commitments or credit checks.

**Select a Device:**  
**Purchase a New Device:** AT&T offers a range of smartphones that can be financed through installment plans.  
**Bring Your Own Device (BYOD):** If you have an unlocked, compatible phone, you can use it with AT&T's services. Ensure your device supports AT&T's network frequencies.

**Verify Eligibility:**

**Verizon**



Website: [Verizon](#)

Customer service phone number:

- In the U.S. 800-837-4966
- Call from overseas: +1-908-559-4899

**Steps to Set Up Your Account:**

**Visit a Verizon Store or Order Online**

**Choose a Plan**  
Visit Verizon's [official website](#) or go to a nearby Verizon store to browse their available plans.  
Decide whether you need an individual plan or a family/shared plan. You can also choose prepaid or postpaid (contract) options.

**Select a Device: Bring Your Own Device (BYOD) or Buy a New One**

If you already have a mobile phone, check if it's compatible with Verizon's network. You can do this on Verizon's website by entering your phone's IMEI/serial number.  
If your phone isn't compatible, consider purchasing one from Verizon.

**Required Documents**

**International Roaming:** If you plan to travel internationally, inquire about T-Mobile's international roaming options to stay connected abroad.

**Data Transfer:** If you're switching from another carrier or device, T-Mobile provides guides to help transfer your data seamlessly.

**Identification:** Provide a valid form of identification, such as a driver's license or passport.

**Credit Evaluation:**

**Credit Check:** AT&T conducts a credit check for postpaid accounts. Depending on your credit history, a deposit may be required.

**Alternative Option:** If you prefer to avoid a credit check or deposit, consider AT&T's prepaid plans, which do not require a credit evaluation.

**Set Up Your Account:**

**In-Store Setup:** Visit an AT&T store to set up your account, choose a plan, and obtain a SIM card.

**Online Setup:** Alternatively, you can set up your account and select a plan through AT&T's website.

**Activate Service:**

**SIM Card Activation:** Insert the AT&T SIM card into your device and follow the activation instructions provided.

**Account Management:**

Create a myAT&T account to manage your services, view bills, and make payments online

Prepare the following:

**ID:** Passport or U.S. driver's license.

**Proof of Address:** A utility bill, lease agreement, or any document showing your current address.

**SSN (if applicable):** If you don't have a Social Security Number (SSN), let them know. Verizon can still assist you, but they may require a deposit for postpaid plans.

**In-Store Setup:** Bring your documents and phone to a Verizon store for assistance.

**Online Setup:** If you prefer, create an account online and order a SIM card or phone. The setup instructions will be provided with the delivery.

**Activate Your SIM Card**

Insert the SIM card into your phone and follow the activation instructions provided.

You can also call Verizon customer service or use their online portal for activation.

**Set Up AutoPay (Optional)**

To simplify payments and receive potential discounts, consider setting up AutoPay with your bank account or credit card.